

RAS Reporting installation fails on Non-English versions of SQL

- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 18.1
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 19.0

Symptoms

When installing **RAS Reporting** on Non-English version of SQL, the installation fails.

Cause

During the setup and creation of the database and schemas, roles and permission delegation are created for the **RAS Reporting** user.

In non English versions of SQL, these are created using the native language of SQL.

As a result, the installation would fail as role and permission delegation should be in English.

Workaround

Create the roles manually on SQL in English.

For demonstrative purposes, the process will be shown on a Japanese version of SQL below. Some screenshots are shown next to their English counter-part as well.

Creating new roles in Reporting Services named 'Browser' and 'Content Manager':

1. Open the **SQL Server Management Studio**, change server type to **Reporting Services** and connect to the **RAS Reporting** Instance.
2. Go to **Security > Roles**, and create a **new Role**
3. Name the Roles **Browser** and **Content Manager** with the following tasks:
 - ◆ **Browser**: View reports; View resources; View folders; Manage individual subscriptions; View models
 - ◆ **Content Manager**: All tasks
4. The newly added roles should now be shown under **Security > Roles**.

Following the creation of these Roles, the **RAS Reporting** Setup should complete gracefully.

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