

## **Published applications mirroring works improperly**

- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 18.1

## **Symptoms**

- Unable to start Published App. Nothing happens after **Connecting...**
- Some graphic artifacts while running published app.
- Slow performance in some cases.

## Resolution

**WARNING:** Certain RAS functionality might now work as expected if this is enabled.

Please try to enable **RemoteApps** feature:

1. Logoff the session for the particular issued user.
2. Open the **RAS Console > Farm > RD Session Hosts >** Access the **Properties** of the Terminal Server you are publishing issued resource from

**NOTE:** (if multiple Terminal Servers are effected, this change needs to be done on all of them)

3. Switch to the **Settings** tab
4. Tick the option: **Use RemoteApps if available**
5. **Apply** the settings.

**Note:** This option should only be enabled on the specific RDSH, where the affected applications are published. It is not recommended to enable this globally.

**Note 2:** This option is only usable in conjunction with Windows Client and will not affect behavior of any other clients.

## **Related articles:**

[Published applications behave erratically](#)

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