



How to reinstall the Universal Printing module for version 14 and below

- Parallels Remote Application Server 14.0

Symptoms

I want to reinstall the Universal Printing module.

Resolution

1. Run CMD with administrative permissions and navigate to the 2X installation directory > **Universal Printer** folder > x32 or x64 based on your installed OS.
2. Run the following command. (This will repair the Universal Printing module, if there are any problems with it):

```
2XUnivPrnInst.exe /r
```

Note: Both steps should be done during a maintenance window when no users are using the system; otherwise, it might be problematic to clean up files for logged on users.

Other available arguments for the 2XUnivPrnInst.exe command line tool are:

/i - to Install should it not be present

/u - to uninstall the Universal Printer module

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