



Lifecycle announcement for Parallels Remote Application Server

- Parallels Remote Application Server

Parallels has the following product lifecycle strategy for Parallels Remote Application Server:

Major releases for Parallels Remote Application Server are issued yearly. From the maintenance and support perspective there are two types of versions:

1. Long Term Supported (LTS) versions
2. Non-LTS versions

Long Term Supported (LTS) versions

To ensure an improved maintenance and support for our customers Parallels will release Long Term Support (LTS) versions periodically. This will mean a longer supported period for LTS versions.

Each LTS version will be supported for a total duration of **36 months (3 years)**, made up of **30 months** of maintenance followed by additional **6 months** of support.

Non - LTS version

Non - LTS versions will be supported for a total duration of **24 months (2 years)**, made up of **18 months** of maintenance followed by additional **6 months** of support.

The below table defines the End of Maintenance (EOM) and End of Support (EOS) for the currently supported versions:

Product	Version	Release Date	EOM	EOS
Remote Application Server	18 (LTS)	16 Dec 2020	16 Jun 2023	16 Dec 2023
Remote Application Server	19 (LTS)	28 July 2022	28 Feb 2025	28 July 2025
Remote Application Server	20 (LTS)	30 Oct 2024	30 Mar 2027	30 Oct 2027

Note: All versions not listed in table above have now reached EOM and EOS.

Definitions

End of Maintenance: The last date of Development Iterations for this product version.

End of Support: The last date the official technical support services will be provided for this product version.

