## || Parallels<sup>®</sup>

## Unable to install Windows from USB: "No images are available" error

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition

## Symptoms

Unable to create a virtual machine using USB bootable flash drive.

Wizard boots in Windows but Windows Installer shows an error:

## Resolution

- 1. Stop installation process.
- 2. Quit Parallels Desktop.
- 3. Open Finder and check if Windows installation media mounted. If so, unmount it using Eject button.
- 4. Start Parallels Desktop > click on New
- 5. Click Install Windows or another OS from DVD or image file, then click Continue.
- 6. USB flash drive must be detected in **Operating systems found** list
- 7. Highlight **USB** source, click on **Continue** and proceed with the installation.

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