



Unable to start Windows virtual machine: Updating your Windows Virtual Machine

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 10
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 9 and older

Symptoms

After starting the virtual machine "Updating your Windows Virtual Machine" window lasts forever.

Cause

- Virtual machine misconfiguration;
- Windows corruption, perhaps BSOD in the background.

Resolution

1. Open VM configurations, go to **Hardware** -> **Boot Order** -> and paste in **Boot Flags** box:

```
vm.compat_level=2
```

2. Start your virtual machine.

If it crashes, Open VM configurations again -> **Hardware** -> **Hard Disk 1** -> change its **Location** from SATA to IDE or vice versa.

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