



Parallels Desktop menus are greyed out.

- Parallels Desktop for Mac Standard Edition

Symptoms

Virtual Machine List is greyed out and when trying to create new virtual machine, **New** option is also greyed out.

Cause

Graphical User Interface malfunction caused by OS X misconfiguration.

Resolution

1. Open Finder, **Go > Go To Folder > ~/Library/Preferences/**
2. Open **com.parallels.Parallels Desktop.plist** with **Xcode**

3. Right click on any space of Xcode window > **Add Row**

4. Add **AppResumeDisabled**, set type to **Boolean** and set Value as **YES**

5. Save and restart Mac.
6. Start Parallels Desktop, **New** option and Virtual Machine list should now be available.