

## Could not publish service information to Active Directory: 1919 (No site name is available for this machine)

• Parallels Device Management

## **Symptoms**

Unable to configure the Proxy on one of Primary Sites using all of the same accounts in AD because of the error:

However, on other Primary and Secondary Sites everything works fine.

The following error persists in pma\_isi\_proxy\_config.log:

D /pma\_isv\_proxy\_config:424:130c/ A certificate for '' and SCCM site '005' is registered with SMS page 1.005' is registered with SMS page 2.005' is register

## Cause

Parallels Management for Mac Proxy server installed on the machine with IP that is not included in the subnet of site's AD.

## Resolution

Add your the machine's IP in the subnet of site's AD.

You can check this in the **Active Directory Sites and Services**:

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