

## <u>Unable to configure Parallels Mac Management Proxy.</u> <u>Certificate request denied</u>

• Parallels Device Management

## **Symptoms**

The self-check for Proxy configuration came back clean with no problem notifications. When clicking on 'Finish' at Proxy Configuration Wizard the error appears:

Certificate Request Denied

The following errors persists in pma\_isv\_proxy\_config.log:

03-19 12:47:00.778 W /Certs:1636:2e0/ Certificate disposition: 2 (Denied by Policy Module 0x8009480003-19 12:47:00.785 W /CmProxyCfgUtils:1636:2e0/ Certificate request denied 03-19 12:47:00.785 F /pma\_isv\_proxy\_config:1636:2e0/ Certificate request denied

## Cause

Certificate template was not issued for Macs.

## Resolution

In the Certification Authority window, right-click Certificate Templates and click New > Certificate Template to Issue.

The error 'Denied by Policy Module 0x80094800' is internal Windows Server error.

You may also follow the link to official Microsoft resources: "Denied by Policy Module 0x80094800"

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