Cannot install software on a target Mac using software distribution

- Parallels Device Management

Symptoms

Cannot install software on a target Mac using software distribution. Software deployment completed with 7.

pma_agent.log on a Mac contains the following entries:

```
02-17 17:47:08.951 D /ContentManager:1753:a13/ Got content location info for content id 'T120000A', sta
02-17 17:47:08.951 D /ContentManager:1753:a13/ Skipping download from site 'https://win2008e-001.pmm12.
02-17 17:47:08.952 D /ContentManager:1753:a13/ No suitable download locations found for 'T120000A'
'SoftDistWarningDownloadAndLocationFailedEvent' for 'a4dbe4b3-c0e3-4740-834d-967e1278bbe5' submitted wi
02-17 17:47:08.955 I /SoftDistAgent:69:507/ Software deployment 'MP220131-MP200041-9F745236' completed
```

Cause

Boundary groups are not properly configured in SCCM2012

Resolution

1. Go to **Administration** -> **Overview** -> **Hierarchy Configuration** -> **Boundary Groups**
2. Make sure a Boundary Group for the target Macs exists. Create it if it is not there.
3. Open The Boundary Group Property -> Preferences tab
4. Verify the Use this boundary group for site assignment option is checked
5. Verify the Distribution point server is listed under Site system servers. Add the correct server if it is not listed.

6. Click Ok when done.

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