How many times Parallels Configuration Manager Proxy service logins to Mac during Network Discovery?

- Parallels Device Management

Symptoms

How many times Parallels Configuration Manager Proxy service logins to Mac during Network Discovery?

From `pma_isv_network_discovery.log` I see that **Parallels Configuration Manager Proxy** has tried to login on Mac only for two times:

```
2/27/15 2:06:20.228 PM    sshd[17653]    error: PAM: permission denied for svc_ConfigMgrNAA from grunte
2/27/15 2:06:20.516 PM    sshd[17653]    error: PAM: permission denied for svc_ConfigMgrNAA from grunte
2/27/15 2:06:20.558 PM    sshd[17653]    fatal: Read from socket failed: Connection reset by peer [prea
```

Cause

The amount of login attempts is always fixed - 2 attempts. This is by design of the product.

Resolution

You may increase this amount following this instruction:

In the **Parallels Network Discovery** settings, **Account** pane you can add similar credentials (`username/password`) in order to increase the amount of login attempts.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.