



NetBoot image not being broadcast to Mac Device Collection

- Parallels Device Management

Symptoms

I have created a NBI file and converted it to a WIM file and created a task sequence and deployed the task sequence to a collection of Macs. The challenge is that the NetBoot image option is not appearing as a boot option on the target Macs.

The following errors persists in `pma_netboot_service.log`:

```
01-29 11:16:51.372 I /pma_netboot_service:1952:f88/ Unable to fetch data (Unable to read DP NAL p
```

Cause

Current user does not have access to SMS Provider.

Resolution

Grant the user read-only access to **SMS Provider**:

In SCCM 2012:

- Right-click on Administrative Users in Administration > Overview > Security and then click **Add User or Group**.
- Browse the user in the **User or group name** field.
- Click Add... in the **Assigned security roles** field.
- Select a role in the Available security roles (**Read-only Analyst**) list and click **OK**.
- Click OK in the **Add User or Group** dialog.

More information you can find here: <http://kb.parallels.com/en/117937>
