

Unable to connect to a remote computer using Parallels Access Web Console in Internet Explorer

• Parallels Access

Symptoms

I cannot connect to my computer using Web Console in Internet Explorer.

Cause

"TLS 1.1" and "TLS 1.2" are turned off

Resolution

- 1. Open Internet Explorer -> Settings -> Internet options -> Advanced tab
- 2. Check "TLS 1.1" and "TLS 1.2"

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