



Windows 7 virtual machine consumes CPU in excess, Mac starts to overheat

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

Windows 7 virtual machine consumes **CPU** resources in excess.

In **Activity Monitor** (Finder > Applications > Utilities > Activity Monitor.app) there is similar **CPU consumption**:

In **Windows Task Manager** there is **Wmpnetwk.exe** process takes a lot of **CPU**:

Cause

Windows Media Player Network Sharing Service doesn't work correctly.

Resolution

1. Go to **Start** menu > Enter *services.msc* > hit **Return/Enter**
 2. Right-Click on **Windows Media Player Network Sharing Service** > **Properties**
 3. **Disable it**:
 4. **Restart** your virtual machine
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