



Allow access to microphone, camera or Bluetooth for Parallels Desktop

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition 12
- Parallels Desktop for Mac Pro Edition

Applies to macOS 10.14 Mojave and later. To use microphone, camera or Bluetooth in Parallels Desktop virtual machines, follow the instructions below

Instructions

1. Make sure that access to Mac camera, microphone or Bluetooth is allowed for Parallels Desktop. Open macOS **System Preferences > Security & Privacy** > put a checkmark next to 'Parallels Desktop' under **Camera**, **Microphone** and **Bluetooth** sections:

Note: After you allowed access to camera, microphone or Bluetooth, make sure to quit and restart Parallels Desktop.

2. Go to Windows virtual machine's **configuration** > **Hardware** > **Sound & Camera** > make sure that microphone is not disabled and **Share Mac camera with Windows** is checked:

Then switch to the **USB & Bluetooth** tab and make sure that **Share Bluetooth devices with Windows** is checked.

3. Make sure that Parallels Tools are installed, then check the camera, microphone or Bluetooth. If any of these devices do not work yet, reinstall Parallels Tools and check application settings that uses them.

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