



Configuration Manager Proxy errors. Unable to configure PMM database

- Parallels Device Management

Symptoms

I am receiving the errors when trying to configure the Configuration Manager Proxy during Parallels Mac Management setup:

Cause

not enough permissions to access the database.

Resolution

Add user, which runs CM Proxy configuration utility, to '**dbcreator**' server roles.

Execute the following steps:

1. Run **SQL Server Management Studio** from **Start -> All Programs -> Microsoft SQL Server 2008 R2**.
2. Click **Connect** in '**Connect to Server**' (Server type = Database Engine, Server name = , Authentication = Windows Authentication).
3. Ensure that the user, which will configure CM Proxy, present in **-> Databases -> Security -> Logins**.
4. Right click on '**dbcreator**' in **-> Databases -> Security -> Server Roles** and click Properties in opened context menu.
5. Click **Add...** for **Server Role Membership**.
6. Browse logins to choose user which will configure **CM Proxy**.
7. Select the '**login**' and click **OK** in '**Browse**' for '**Objects**' dialog.
8. Click **OK** in '**Select Logins dialog**'.
9. Click **OK** in **Server Role Properties - 'dbcreator'** dialog.