

Unable to use USB Device in Virtual Machine. Error code 10

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 9 and older
- Parallels Desktop for Mac Standard Edition

Symptoms

I am unable to use my USB Device in Windows. The exclamation mark appeared in Device Manager.

"This device cannot start" Code 10

Cause

A Code 10 error is generated in Device Manager in one of the following situations:

- Device Manager can't start the device.
- One of the drivers that the device needs does not start.
- Device Manager has insufficient information to recognize the error that is bubbled up by the device driver.

Resolution

Try to pass this device directly to Windows:

- At the Mac Menu toolbar go to Devices -> External Devices -> select your device
- Check the issue.

If it does not help,

As a probable solution try to use **Microsoft Fixit Utility**.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.