



Unable to use USB Device in Virtual Machine. Error code 10

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 9 and older
- Parallels Desktop for Mac Standard Edition

Symptoms

I am unable to use my USB Device in Windows. The exclamation mark appeared in Device Manager.

"This device cannot start" Code 10

Cause

A **Code 10** error is generated in Device Manager in one of the following situations:

- Device Manager can't start the device.
- One of the drivers that the device needs does not start.
- Device Manager has insufficient information to recognize the error that is bubbled up by the device driver.

Resolution

Try to pass this device directly to Windows:

- At the Mac Menu toolbar go to **Devices -> External Devices -> select your device**
- Check the issue.

If it does not help,

As a probable solution try to use [Microsoft Fixit Utility](#) .
