



A Mac Shared folder is not displayed in a Windows virtual machine

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

Files located in the Mac Shared folder */Users/Shared* are not displayed in Windows.

Cause

The Mac files located in the *Shared* folder have the */Users/Shared/* physical path, but only *Home* directory that has */Users/yourUserName/* path is shared in Windows virtual machine configuration by default.

Resolution

You may choose one of the following options:

Set up a custom shared folder

1. Open Windows virtual machine's configuration > **Options** > **Sharing** > click on **Custom Folders**.

2. Click on "+" in the opened window, then go to the path *MacintoshHD\Users\Shared* click **Open** to add the folder.

3. **Shared** folder will be added to **User-defined macOS folders** list, click **OK** to apply.

4. Start Windows virtual machine, on the desktop click on **Mac Files > Shared** to get the access.

Share All disks

1. Open Windows virtual machine's configuration > **Options** > **Sharing** > click on **Share folders** > choose **All disks**.

2. Start Windows virtual machine, on the desktop click on **Mac Files** > AllFiles > /Users/Shared to get the access.

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