

## Mouse scrolling is not smooth while working in MS Office

• Parallels Desktop for Mac Standard Edition

## **Symptoms**

- Mouse scrolling is not smooth while working in MS Office
- Delay when typing in Microsoft Word

## Resolution

- 1. MS Office requires at least 2 GB of memory and 2 CPUs. Please check these requirements in the virtual machine configuration > Hardware > CPU & Memory.
- 2. Check the following Microsoft Office options:

Open Word, click File > Options > Advanced > Display, and perform one or all of the following steps:

- ♦ Disable the option "Update document content while dragging".
- ♦ Disable the option "Use subpixel positioning to smooth fonts on screen".
- ♦ Disable Add-Ins (Bloomberg, as an example).

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