



(Waiting for) prl_cc.exe. This program is preventing Windows from shutting down.

- Parallels Desktop for Mac Standard Edition

Symptoms

When I shut down Windows in Coherence mode I get a message saying:

```
(Waiting for) prl_cc.exe  
This program is preventing Windows from shutting down
```

No matter how long I wait the program does not exit. The only option is to force a shut down.

This started happening from the the last Parallels update (9.0.23350) was download and installed.

Resolution

This issue was fixed in [build 9.0.24172](#)

Please update Parallels Desktop 9 to the [latest build](#).

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