

Desktop is all black after installing Parallels Tools in Ubuntu 13.04

- Parallels Desktop for Mac Standard Edition 17 and older
- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

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Resolution

1. Start Ubuntu virtual machine.
2. In Parallels Desktop menu bar click on **Devices > CD/DVD > Connect image**.
3. In the **Open** window navigate to `/Application/Parallels Desktop.app/Contents/Resources/Tools/prl-tools-lin.iso` and click **Open** button.
4. Press **Ctrl+Alt+F2** to activate text console in Linux virtual machine or launch **Terminal**.
5. Mount the Parallels Tools image inside the guest OS:

```
sudo mount /dev/cdrom /mnt
```

6. Start Parallels Tools installer:

```
cd /mnt
sudo ./install
```

7. Choose **Remove**.
8. Once Parallels Tools are uninstalled and your Linux virtual machine restarts:

```
sudo mount /dev/cdrom /mnt
cd /mnt
sudo ./install
```

Choose **Install** and wait till Parallels Tools are installed and then reboot your virtual machine.
