



How to enable detailed logging for Parallels Desktop

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Information

In some situations Parallels Support team may ask you to collect technical data report with detailed logging for advanced troubleshooting:

Click on **Parallels Desktop** icon on macOS menu bar -> **Preferences...**

Switch to **Advanced** tab -> check '*Use detailed log messages*'

Alternative method

You can also enable detailed logging through **Terminal**:

1. Go to **Finder > Applications > Utilities > Terminal**.
2. Run the command:

```
prlsrvctl set --verbose-log on
```

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