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I cannot hear any sound on my computer after disconnecting Parallels Access

• Parallels Access

Symptoms

After disconnecting the Parallels Access from my computer there is no sound on my computer

Resolution

on a Mac:

- Start System Preferences
- Open Sound
- Click "Output" tab
- Select "Internal speakers" to fix the sound issue

on a PC:

- Click on Start
- Click on Control Panel
- Open Sound
- Switch to "Playback" tab
- Choose "Speakers" to be the main sound device

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