

## **Slow Internet Connection in Bridged Network Mode**

• Parallels Desktop for Mac Standard Edition

## **Symptoms**

WiFi Internet Connection is slow or drops down when using Bridged Network Mode in Parallels Desktop for Mac Virtual Machines.

## Cause

The most probable reason is that the Wireless Network you are using blocks receiving separate IP address for your virtual machine.

## Resolution

This issue was discovered on wireless networks based on Cisco wireless controller solutions. If you are using a Cisco Equipment and need to use Bridged Network Mode, please contact Cisco Support directly. The problem can potentially occur with other equipment manufacturers - please contact your system administrator to reach out to manufacturer's support.

For the meantime, we can offer a workaround to switch the Virtual Machine Network Adapter to Shared Mode:

- 1. Access virtual machine configuration
- 2. Click on **Hardware > Network**.
- 3. Change the **Source** to **Shared Network**:

