How to use Num Lock in a Windows Virtual Machine

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

I cannot use **Num Lock** in a Windows virtual machine though it works fine on the Mac side.

Cause

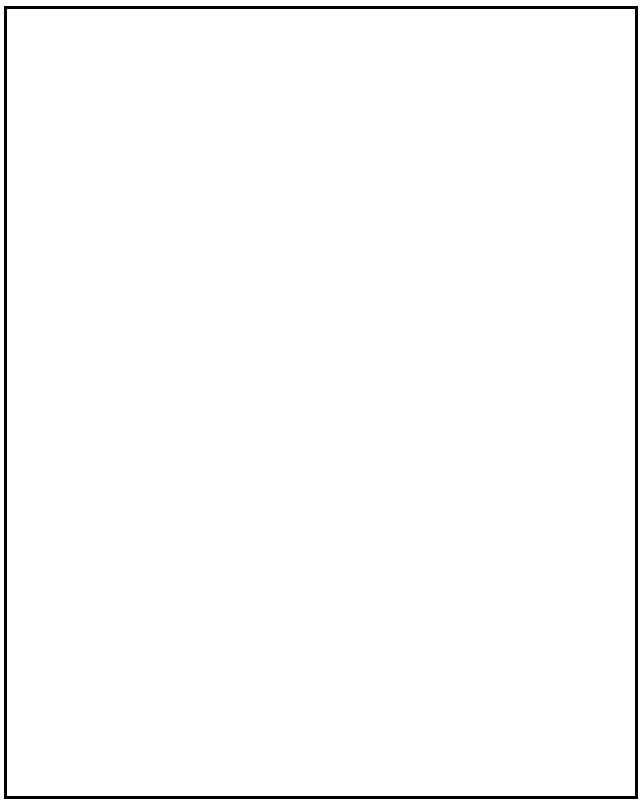
NUM pad is disabled on your keyboard.

Num Lock is not activated for your Windows virtual machine in Parallels Desktop menu.

Ease of Access Windows settings are enabled.

Resolution

1. To enable NUM pad in Windows, use **NUM key**, or **clear key** (on some keyboards).



2. On Mac menu bar find Parallels Desktop > go to **Devices** menu > **Keyboard** > select **NumLock** option.

3. Disable **Ease of Access** settings by going to Start menu **> Settings > Ease of Access > Interaction: Keyboard >** make sure **Use Sticky Keys**, **Use Toggle Keys** and **Use Filter Keys** options are turned off.

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