



## **Time zone/clocks in a virtual machine is out of sync with macOS time zone**

- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition

### **Symptoms**

- The time zone/clock in my virtual machine is out of sync with my macOS time zone/clock.
- When I try to fix it manually in the virtual machine's control panel, all changes revert back immediately.
- Clock or time zone can move either one hour forward or backward from the actual setting.

### **Cause**

This behavior may happen during traveling when you change the time zone on your Mac and the virtual machine is not synced or it can occur right after summer/winter time zone changes.

### **Resolution**

To sync your virtual machine's time zone with your Mac, do the following:

1. Shut Down your virtual machine (on top Mac menu click on Actions > Shut down) and then open its **configuration** menu.
2. Go to **Options > More Options** (starting with Parallels Desktop 11)/**Advanced** (in earlier Parallels Desktop versions).
3. For the **Time** option open the drop-down menu and select **Sync from Mac**.
  
4. Start the virtual machine.
5. If the issue still persists please reinstall **Parallels Tools**.

