

## The virtual disk is corrupt

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition

## Symptoms

You start your virtual machine and receive the error message:

*The virtual disk Hard Disk is corrupt. Please check it for errors.*

## Cause

A virtual hard disk may become corrupt for different reasons:

- after the kernel panic in Mac OS X;
- after the physical hard disk got damaged;
- after your Mac was shut down improperly (for example due to a power failure) and its file system became damaged.

## Resolution

If you face this problem, try to detect and fix the virtual hard disk errors using the *prl\_disk\_tool* utility:

---

**NOTE:** We strongly recommend that you make a backup of the virtual machine before following the troubleshooting steps.

---

1. In Mac OS X, open **Finder**, go to **Applications** folder > **Utilities** folder, and double-click **Terminal**.
2. Paste the command below into Terminal as is (do not hit Enter yet):

```
prl_disk_tool check --hdd
```

3. **Find** your virtual machine in Finder. Right-click on the **.pvm** file of your virtual machine and choose **Show Package Contents**
4. Drag your WindowsXXX.hdd file into Terminal and drop it right next to *prl\_disk\_tool check --hdd*.

So as result you will see something like this in Terminal window:

```
prl_disk_tool check --hdd /Users/appleseed/Documents/Parallels/Windows\ 7.pvm/Windows\ 7-
```

Please note there should be a space between **--hdd** and **/Users/...**

5. Press return and wait till this operation completes.

```
Operation progress 100%
```

---

© 2025 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.