



## **Error 41300: Failed to convert the virtual machine**

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition

### **Symptoms**

I cannot convert my VMware virtual machine. Instead I get the following error message:

```
Error 41300: Failed to convert the virtual machine
```

### **Resolution**

- Make sure VMware Fusion the virtual machine is not encrypted.
- Try to split and then "unsplit" the VMware Fusion virtual machine hard disk in your virtual machine settings before converting it to a Parallels Desktop virtual machine
- The VMware virtual machine file name may contain unsupported symbols, such as /, \* or &. Rename the virtual machine and try to convert it again.
- Make sure your virtual machine is free of hard disk errors:

Run `chkdsk` (checkdisk) utility in your Windows virtual machine (following the instructions from the [KB115549](#)) to fix possible hard disk issues and try to convert it again.

- Make sure your Mac has enough hard disk space:

There should be at least twice as much free space on your destination hard disk as the size of your source virtual machine.

- Restart Parallels Desktop and try to restart the conversion.

### **If the steps above do not help, try to convert the virtual machine using the Terminal commands:**

- Start the Terminal on your Mac (Finder -> Applications -> Utilities)
- Execute the following command and hit Return:

```
/Applications/Parallels\ Desktop.app/Contents/MacOS/prl_convert /<path to .vhd> --no-src-
```

Please note that instead of `<path to .vhd>`, you need to write down the actual path to your virtual machine `.vhd` file.

Example:

```
/Applications/Parallels\ Desktop.app/Contents/MacOS/prl_convert /Volumes/500gb\ 1/WIN-8.VHD
```

Please note you can drag and drop your virtual machine's `.vhd` file to the Terminal instead of typing the file path manually.

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