



"Unable to connect CD/DVD 1" error when starting the virtual machine

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

When I start the virtual machine I get **Unable to connect CD/DVD 1** error message.

Cause

macOS Catalina 10.15 introduced more privacy restrictions, Parallels Desktop application needs additional access to be able to work as before.

Resolution

Open [Windows virtual machine's configuration](#) > **Hardware** > **CD/DVD 1** > choose any available device as **Source**.
