



How to use 'Force Quit' for Windows applications

- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

While working with Mac and Windows applications, one of your Windows applications hangs and does not respond to your mouse.

Other Windows applications are working fine and Windows virtual machine itself does not hang.

Resolution

With Parallels Desktop you can use the native Mac **Force Quit** option for both Mac and Windows applications at the same time.

1. The list in the **Activity Monitor** window includes Mac and Windows applications in alphabetical order. Windows applications are marked with the || sign in the right down corner of an icon.
2. On the top left corner of **Activity Monitor** window find cross icon, then click on it.
3. Select **Force Quit** to quit hanged Windows virtual machine (VM) application.
4. Application should now quit and you can continue working with your Windows VM