

ERROR: The network adapter does not exist

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 11
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition 12
- Parallels Desktop for Mac Business Edition

Symptoms

Parallels Desktop displays the following error when starting a virtual machine:

```
The network adapter does not exist.
```

Cause

This may happen due to the following reasons:

1. There is no Network adapter present in the virtual machine configuration.
2. The virtual machine Network adapter has become corrupted.
3. Some Parallels Desktop files have become corrupted.

Resolution

Please perform the following steps to fix the problem:

1. Open the virtual machine **Configure...**;
 2. Open **Hardware** tab;
 3. Search for Network adapters in the devices list on the left. Here for example there are two network adapters:
 1. If there are any Network Adapters present, click on them and remember their configuration (so that later these settings can be entered again from scratch) and remove them by using the "-" button in the left bottom;
 2. Create a new Network Adapter using "+" button in the bottom left corner. If there were any network adapters on the previous step, create and configure your new ones the same way;
 3. Close the Configuration Editor and try starting the virtual machine;
 4. If you still get the same error, backup your data and try reinstalling Parallels Desktop application. Reinstallation should not cause any data loss, but backup creation is strongly recommended. To reinstall Parallels Desktop first remove it from **Finder - Applications** and then install again. You may use your Parallels Desktop installation disk or **.DMG** package that you used for its original installation.
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