

## **I see an unauthorized charge from Parallels. How do I reverse this?**

- Parallels Desktop

### **Symptoms**

I see an unauthorized charge from Parallels. How do I reverse this?

### **Resolution**

If you have not made the purchase or authorized the use of the credit card, we recommend that you contact your bank and dispute the charge(s).

The bank has the authority to cancel the transactions and issue the charge-back.

It also appears that your credit card number is compromised as there are unauthorized purchases made using the card. For your credit card security, we recommend you to have the credit card reissued to make sure it is not used for any other fraudulent online purchases.

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