How do I add my computer to Parallels Access

- Parallels Access
- Parallels Access for Business

Question

I installed Parallels Access app on my iPad, iPhone, or Android device but how do I add my computer?

Information

1. Launch Parallels Access app on your iPad, iPhone, or Android device.
2. On your computer open an internet browser (Safari, Firefox, Internet Explorer or any other) and go to https://my.parallels.com/pax_personal/downloads or to https://www.parallels.com/products/access/get-started/ ?????? .
3. Log in to your Parallels Account with your user name and password.

    ♦ Need help logging on or forgot your password, visit KB116181
4. Download and install Parallels Access Agent to your computer

    ♦ On a Mac:

        ◊ Click on "for Mac" icon

◊ Download *Parallels Access.dmg* file to your Mac
◊ Double-click on Parallels Access.dmg file and then double-click **Install**

◊ Enter your Mac password when prompted

◊ Wait till installation is complete

◊ Parallels Access Agent will start automatically and show **Accessible** status

◊ If Parallels Access Agent fails to log in to your Parallels Account automatically, you may need to enter your Parallels Account credentials manually

♦ on a PC:

◊ Click "for Windows" icon

◊ Download *Parallels Access.exe* file to your PC
◊ Double-click on the Parallels Access.exe file to start the installation
◊ Press "Yes" in User Account Control dialog
◊ Go through the Parallels Access installation wizard to install Parallels Access

◊ Parallels Access Agent will start automatically and show "Accessible" status

◊ If Parallels Access Agent fails to log in to your Parallels Account automatically, you may need to enter your Parallels Account credentials manually

5. Go back to Parallels Access app. Your computer should appear there.

6. To connect to your computer, tap under your computer image.

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