

Getting Started with Parallels Access

- Parallels Access
- Parallels Access for Business

Please note that **Parallels Access is discontinued as of March 5, 2024**, and will no longer be available for purchase or renewal after this date. Parallels will support existing subscriptions until April 30, 2024. If you have Parallels Access as a free bonus software for purchasing a Parallels Desktop license, please note that Parallels Access will no longer be available for activation as part of your Parallels Desktop license as of March 5, 2024

Please note, after **April 30, 2024**, Parallels Access will no longer receive support and you will no longer be able to use Parallels Access in any environment. Learn more in <u>KB 130090</u>.

Setting Up Parallels Access

There are several ways to set up Parallels Access. Each way gives you the full power of Access - the only real difference is where you do the setup.

To use Parallels Access you need:

- 1. The Parallels Access client on your iOS device or your Android device,
- 2. The Parallels Access agent on each Mac or PC you want to connect to,
- 3. A Parallels account to link the client on your mobile device to the agent on your Mac or PC.

Depending on what way you prefer the most you may:

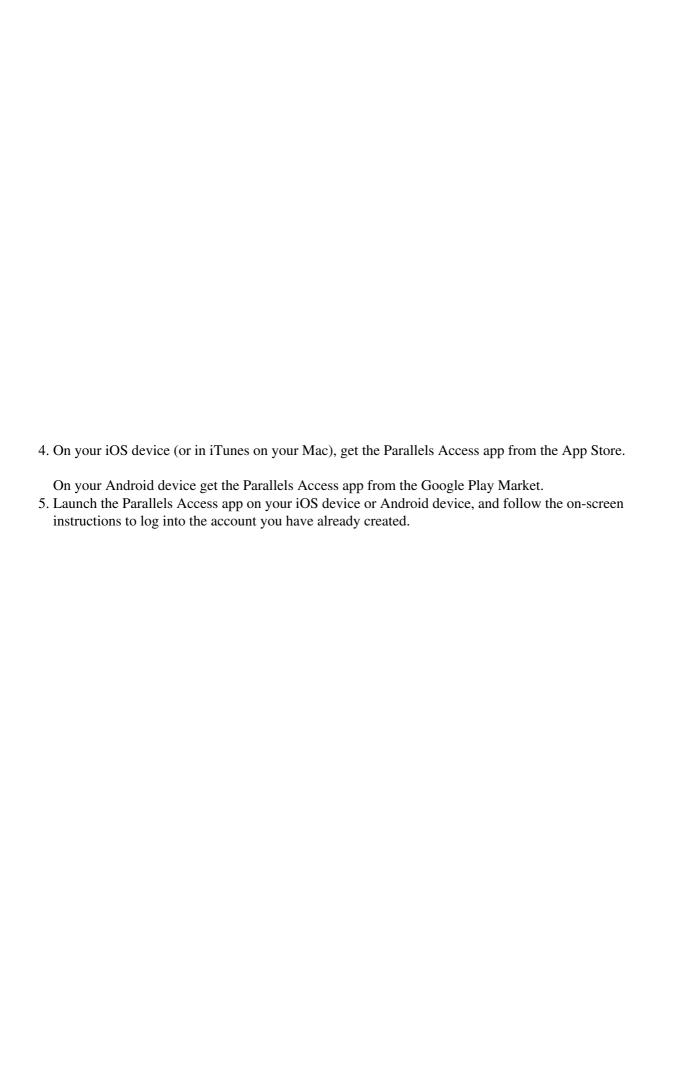
- Start the setup on your iOS device
- Start the setup on your Android device
- Start the setup on your Mac
- Start the setup on your PC

On your iOS device

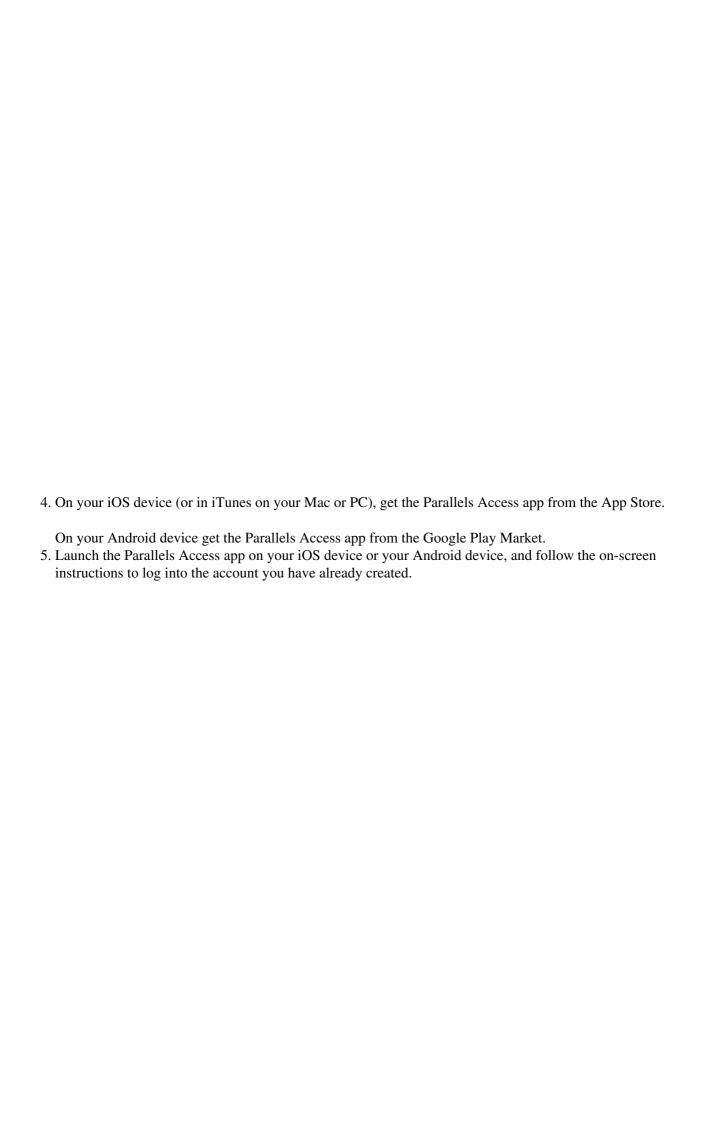
- 1. On your iPad, get the Parallels Access app from the App Store
- 2. Once Parallels Access app is installed on your iOS device launch it and follow the on-screen instructions to create a Parallels account or sign in to the existing one.

 After your Parallels Account is successfully created continue following the on-screen instruction to download and install the Parallels Access agent on your Mac or PC.
On your Android device
Note : if you can't install Parallels Access Client on your Android device, you can download the .apk file directly from <u>here</u> .
 On your Android device, get the Parallels Access app from the Google Play Market Once the Parallels Access app is installed on your Android device launch it and follow the on-screen instructions to create a Parallels account or sign in to the existing one.

3. After your Parallels Account is successfully created continue following the on-screen instruction to download and install the Parallels Access agent on your Mac or PC.
on a Mac
Note: if you would like to connect to a remote Mac using the Web Console, visit <u>KB122826</u> for instructions.
 Open your browser and go to https://www.parallels.com/eu/products/access/get-started/. Download the version for Mac, following the on-screen instruction to install the Parallels Access agent on your Mac.
3. Once Parallels Access agent is installed on your Mac open the Parallels Access > Sign In and sign in to your account.



on a PC
Note: if you would like to connect to a remote PC using the Web Console, visit <u>KB122826</u> for instructions.
 Open your browser and go to https://www.parallels.com/eu/products/access/get-started/. Download the version for PC, follow the on-screen instruction to install the Parallels Access agent on your PC.
3. Once the Parallels Access agent is installed on your PC open the Parallels Access preferences and sign in to your account.



Please also check KB 117064 Is connection established through Parallels Access secure?	
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