



Parallels Access system requirements

- Parallels Access
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Please note that **Parallels Access is discontinued as of March 5, 2024**, and will no longer be available for purchase or renewal after this date. Parallels will support existing subscriptions until April 30, 2024. If you have Parallels Access as a free bonus software for purchasing a Parallels Desktop license, please note that Parallels Access will no longer be available for activation as part of your Parallels Desktop license as of March 5, 2024

Please note, after **April 30, 2024**, Parallels Access will no longer receive support and you will no longer be able to use Parallels Access in any environment. Learn more in [KB 130090](#).

Parallels Access application can be installed on:

- iPad: iPad mini 4, iPad Air 2, iPad 5th generation, or newer running iOS 13 or later.
- iPhone: iPhone 6s or newer running iOS 13 or later.
- iPod touch: 7th generation or newer running iOS 13 or later.
- Android: Most tablets and phones running Android 7.0 or later.
- Computer-to-Computer: A connection requires a recent version of popular web browsers like Microsoft Edge, Apple Safari, Google Chrome, or Firefox that support HTML5.

The latest Parallels Access Agent can be installed on:

- Macs running macOS Monterey 12/macOS Big Sur 11/macOS Catalina 10.15/macOS Mojave 10.14/macOS High Sierra 10.13.
- PCs running Windows 10/Windows 11.

Note: Your computer and your mobile device must have access to the Internet.

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