

Crash of Photoshop Elements 8, Adobe Acrobat 7, Microsoft Access 2007

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 9 and older

Symptoms

Some of the applications (like Photoshop Elements 8, Adobe Acrobat 7, Microsoft Access 2007) are crashing.

Cause

- Integral Antivirus is installed in Mac OS X. It causes the interruption of the Parallels Services;
- Some features of OS Integration between host and guest might prevent for proper work of applications after upgrade from Parallels Desktop 7 to Parallels Desktop 9.

Resolution

- 1. Uninstall Integral antivirus in Mac OS X;
- 2. Check the issue by launching appropriate application;
- 3. If the issue still persists,
 - ♦ Isolate Windows from Mac : Virtual Machine > Configure > Security > select 'Isolate Windows from Mac'
 - ♦ Reinstall required software.

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