Parallels Access system requirements

- Parallels Access

Please note that **Parallels Access is discontinued as of March 5, 2024**, and will no longer be available for purchase or renewal after this date. Parallels will support existing subscriptions until April 30, 2024. If you have Parallels Access as a free bonus software for purchasing a Parallels Desktop license, please note that Parallels Access will no longer be available for activation as part of your Parallels Desktop license as of March 5, 2024

Please note, after **April 30, 2024**, Parallels Access will no longer receive support and you will no longer be able to use Parallels Access in any environment. Learn more in KB 130090.

Parallels Access application can be installed on:

- iPad: iPad mini 4, iPad Air 2, iPad 5th generation, or newer running iOS 13 or later.
- iPhone: iPhone 6s or newer running iOS 13 or later.
- iPod touch: 7th generation or newer running iOS 13 or later.
- Android: Most tablets and phones running Android 7.0 or later.
- Computer-to-Computer: A connection requires a recent version of popular web browsers like Microsoft Edge, Apple Safari, Google Chrome, or Firefox that support HTML5.

The latest Parallels Access Agent can be installed on:

- Macs running macOS Monterey 12/macOS Big Sur 11/macOS Catalina 10.15/macOS Mojave 10.14/macOS High Sierra 10.13.
- PCs running Windows 10/Windows 11.

Note: Your computer and your mobile device must have access to the Internet.

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