I received a license key for Parallels Access, how can I use it?

- Parallels Access
- Parallels Access for Business

Please note that **Parallels Access is discontinued as of March 5, 2024**, and will no longer be available for purchase or renewal after this date. Parallels will support existing subscriptions until April 30, 2024. If you have Parallels Access as a free bonus software for purchasing a Parallels Desktop license, please note that Parallels Access will no longer be available for activation as part of your Parallels Desktop license as of March 5, 2024

Please note, after **April 30, 2024**, Parallels Access will no longer receive support and you will no longer be able to use Parallels Access in any environment. Learn more in KB 130090.

Once you get a key for Parallels Access, please create a Parallels account as described in KB 6235 or sign in to your account created earlier at My Account.

Once you are logged in, click **Register Key** and proceed to fill in the fields:

If you already have a Parallels Access subscription registered under the same account, the option to extend the current subscription will pop up. Click **Extend** if you prefer such an option or **Register** if you prefer to register the key as a separate one:

Once the key is registered, follow the steps from our website to download and install Parallels Access agent on your Mac/PC and Parallels Access client on the mobile device. Once the Parallels Access agent is installed on the computer you would like to connect to, you should sign in to your Parallels account. To sign in please follow the

steps below:

1. Click on the Parallels Access icon and choose **Sign In** from the drop-down menu:

2. Enter the e-mail address and the password you used while creating a Parallels Account, sign in:

3. Then go to the Parallels Access mobile application, sign in there as well, and locate the remote computer you are connecting to. The subscription will be waiting for you.

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