Cannot start Virtual machine. Problem ID: 44

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 9 and older
- Parallels Access

Symptoms

Error message:

```
'Unable to start the virtual machine. The virtual machine cannot be started. Problem ID: 44'
```

Resolution

- Go to **Virtual machine** menu -> **Stop** or terminate (Force Quit) **prl_vm_app** (**ParallelsVM**) process in Activity Monitor; then restart your Virtual machine

Or

- Reboot your Mac

If that solution does not help please do the following:

1. In Parallels Desktop menu bar go to Window -> Virtual Machines List
2. Right-click on your Virtual machine and choose "Show in Finder"
3. Right-click on your Virtual Machine's **.pvm** bundle and choose "Show package contents"
4. Locate **.sav** and **.mem** files and delete them
5. Restart the Virtual Machine.

Warning: all unsaved data from your last Windows session will be lost.

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