USB and Wireless Printer Support

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 9 and older
- Parallels Desktop for Mac Standard Edition 10

Symptoms

Parallels Desktop for Mac is designed to work with printers that require USB 2.0 support. If your printer is more than 5 years old, it may not work with Parallels Desktop for Mac.

- Some printers insist that you not plug in the printer until you are instructed to do so. Read your printer?s instructions carefully, and make sure you are plugging your printer when instructed to do so.
- If your printer still isn?t working with Parallels, you can load the printer as a network resource. Use a crossover cable if necessary.

Resolution

To setup a USB or Wireless printer, please complete the following instructions:

1. Make sure that your printer is connected to your Mac, turned on and ready to print.
2. Launch Parallels Desktop and log into your Windows guest OS.
3. Install the driver for your printer into Windows guest OS.
4. Open **Start menu** -> **Devices and Printers** -> **Add a Printer** -> **Local Printer** attached to this computer and choose your printer.
5. Try to print any text.
6. If the printer doesn't print, in Mac OS, go to **System Preferences** -> **Sharing** and make sure that **Printer sharing** is enabled.
7. In Windows, open Internet Explorer or any other Internet browser and go to http://support.apple.com/downloads/Bonjour_for_Windows
8. Download **Apple Bonjour for Windows** and install it.
9. Launch Bonjour Printer Wizard using a shortcut on the Windows desktop.
10. Select your printer from the printers list.
11. Select Manufacturer: Generic, Model: Generic/PostScript. You may also try to select your particular printer model if the Generic won't work.
12. Click the check box to set printer as default.

Additional Information

1. If Bonjour Wizard does not detect printer which is shared and connected to Mac please try disabling Mac OS X firewall: **System Preferences** -> **Security** -> **Firewall** tab -> **Allow all incoming connections**. After printer is detected and set up you can turn your firewall back on.
2. If printer wizard says "You do not have sufficient access" please check this Apple KB article: http://support.apple.com/kb/TS2234

Make sure once again that no firewall is blocking the Bonjour connection.

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