

Parallels System Status Page

- Parallels Remote Application Server
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition
- My Account
- Parallels Toolbox
- Parallels Desktop for Mac Business Edition
- Parallels Secure Workspace

Check the description of the Parallels System components to understand how they affect the Parallels products and services you are using. [Contact Parallels Support](#) if you are experiencing an issue not listed on the [Parallels System Status](#) page.

Parallels Browser Isolation Services	Parallels Browser Isolation Administrative Portal	The Parallels Browser Isolation Admin Portal is a centralized management console designed for IT administrators. It streamlines configuring granular policies, Publishing apps, and providing, real-time and historical Insights on users and admin events, along with an intuitive Dashboard with KPI's that matter.
	Parallels Browser Isolation User Portal	The PBI User Web-Client provides a secure and straightforward solution for end-users to access their data and applications. It's accessible from any PC, Mac, or tablet via a standard web browser, enabling remote work from any location ensuring a consistent user experience across different devices. Designed for ease of use, it requires minimal setup and maintenance from the user's perspective. The User portal provides with an interactive Application launcher for the users to access their favourite SaaS apps in an Air-gap and secured environment.
	Parallels Browser Isolation Product Backend	Product-specific backend service in the Parallels cloud ecosystem, responsible for product activation, license verification, regular license validation, keeping record of activated PBI objects, collecting the license utilization stats from PBI, and aggregating data for SPLA billing.
Parallels DaaS Services	Parallels DaaS Admin Portal	The Parallels DaaS Admin Portal is a centralized management console designed for IT administrators. It streamlines the management of virtual desktop environments, facilitating tasks like golden image management, application updates, and user access controls. The portal includes features for monitoring usage, helping maintain optimal operation and security across the organization's virtual desktop infrastructure.
	Parallels DaaS User Portal	The Parallels DaaS User Portal provides a secure and straightforward solution for end-users to access their data and applications. It's accessible from any PC, Mac, or tablet via a standard web browser, enabling remote work from any location ensuring a consistent user experience across different devices. Designed for ease of use, it requires minimal setup and maintenance from the user's perspective.
	Parallels DaaS Product Backend	Product-specific backend service in the Parallels cloud ecosystem, responsible for product activation, license verification, regular license validation, keeping record of activated DaaS objects, collecting the license utilization stats from DaaS, and aggregating data for SPLA billing.

Parallels Desktop Services	Parallels Desktop Product Backend	Product-specific backend service in the Parallels cloud ecosystem, responsible for communication with Parallels Desktop apps in such scenarios as product activation, license verification, regular license validation, managing and delivering product configuration profiles, or keeping record of computers where Parallels Desktop is installed.
Parallels Downloads	Parallels Product Downloads	One of the common services in the Parallels cloud ecosystem, responsible for managing downloadable product resources such as product installations files, docs, and accompanying materials.
Parallels My Account Services	Account Registration and Authentication Service	Represents Parallels My Account web portal (https://my.parallels.com). Enables registration and authentication in your Parallels account from web browsers. Access to My Account web portal is required for managing your Parallels product licenses, contacting with Parallels Support, and communicating on the Parallels User Forums.
	Parallels Account Management	One of the common services in the Parallels cloud ecosystem that enables managing individual user accounts and business accounts. It handles account registration and authentication from Parallels products and services, including Single Sign-On via third-party Identity Providers (if configured).
Parallels Online Store	Parallels Online Store Shopping Cart	Parallels Online Store's Shopping Cart (https://buy.parallels.com) allows you to buy subscriptions and licenses for various Parallels products and services.
Parallels Product Licensing	Parallels Product Licensing Service	One of the common services in the Parallels cloud ecosystem, responsible for managing Parallels product licenses and subscriptions, license key registration, and product activation via My Account web portal and in the products. Handles regular license validation from the activated products, and downloading license files (for the products where this is applicable, e.g., PSW (formerly Awingu). Some operations with licenses require login to the Parallels My Account web portal.
Parallels RAS Services	Parallels RAS Product Backend	Product-specific backend service in the Parallels cloud ecosystem, responsible for communication with RAS farms in scenarios of the product activation, license verification, regular license validation, keeping record of activated RAS farms, collecting the license utilization stats from the farms, and aggregating data for SPLA billing.
Parallels Reporting	Incoming Reports Processing	One of the common services in the Parallels cloud ecosystem, responsible for processing incoming problem/technical reports sent by the users. Technical reports allow Parallels developers to fix issues and improve our products and services.
Parallels Secure Workspace (formerly Awingu) Services	PSW Product Backend	Product-specific backend service in the Parallels cloud ecosystem, responsible for communication with PSW environments in scenarios of license verification and product updates/upgrades.
	PSW Product Repository	Product-specific service, responsible for the distribution of product installation files.
Parallels Support Services	Parallels Support Portal Backend	Represents the Support System; enables communication with the Support System from Parallels My Account (e.g., submitting and managing support tickets).
Parallels Toolbox Services	Parallels Toolbox Product Backend	Product-specific backend service in the Parallels cloud ecosystem, responsible for communication with Parallels Toolbox apps when performing product activation, license verification, regular license validation, or keeping record of computers where Parallels Toolbox is installed.
Parallels User Forums	Parallels Forums Portal	Parallels community discussion forums (https://forum.parallels.com).
Parallels.com	Parallels.com Main Portal	Main Parallels web site (https://www.parallels.com) brings information about the company, diverse Parallels products and services, legal

		documents, and more.
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