



Keyboard Shortcut and layout mapping in AZERTY/QWERTZ keyboard in Parallels Desktop

- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

Shortcuts in Parallels Desktop are not working on **AZERTY** or **QWERTZ** keyboards the way you might expect because **Parallels Desktop** uses the **QWERTY** keyboard layout by default. You might notice this if you use **French/German** keyboard layouts.

Below is a **QWERTY** Keyboard:

Below is an **AZERTY** Keyboard:

Below is a **QWERTZ** Keyboard:

Resolution

To fix this, you need to change the **shortcut mappings** in **Parallels Desktop**. Here are the steps:

1. Click on the Parallels Desktop icon in the Mac Menu bar.
2. Select **Preferences** > click on **Shortcuts**.
3. Click on the virtual machine in the list on the left.
4. Click the + sign.
5. Add the corresponding key combinations for the shortcut you want to change.

As Parallels shortcut makes use of the **QWERTY** keyboard layout, for **shortcuts** to be **mapped** on other keyboards, the mapping needs to be amended; see below examples:

Shortcut	Mac	QWERTY	AZERTY	QWERTZ
Select All	Command+A	Ctrl+A	Ctrl+Q	Ctrl+A
Undo	Command+Z	Ctrl+Z	Ctrl+W	Ctrl+Y
Redo	Command+Shift+Z	Ctrl+Shift+Z	Ctrl+Shift+W	Ctrl+Shift+Y

Cut	Command+X	Ctrl+X	Ctrl+X	Ctrl+X
Copy	Command+C	Ctrl+C	Ctrl+C	Ctrl+C
Paste	Command+V	Ctrl+V	Ctrl+V	Ctrl+V

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