



Unable to install Windows update KB5025885

- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Chrome OS Enterprise and Education Edition

Our Engineering Team has found the issue when the May Windows Cumulative update **KB5025885** can't be installed in a Windows 11 virtual machine in Parallels Desktop. You might see the following error message:

Insufficient NVRAM resources exist to complete the requested service. A reboot might be required, when attempting to update a Secure Boot variable. For more information, please see <https://go.microsoft.com/fwlink/?linkid=2169931>

Resolution

The issue has been fixed in Parallels Desktop 18.3.0. Update Parallels Desktop to the latest version by right-clicking the Parallels Desktop icon in Dock > **Check for updates...**

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