



Troubleshoot macOS virtual machine startup issues

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac App Store Edition

If you encounter an issue when attempts to start a macOS virtual machine (VM) result in the inability to start the macOS VM or the VM getting stuck at some stage, please consider checking the following details first:

1. Make sure the operating system of the macOS VM is supported by Apple to run on this Mac.

E.g. if you have an iMac (21.5-inch, Late 2015) which isn't compatible with macOS Ventura as per the [requirements](#) provided by Apple, such a virtual machine might have some issues like the one described above.

2. Check that Parallels Desktop doesn't prompt any pop-ups with a suggestion to send a technical report. If it does, if possible, provide all the details about your scenario in the form and click 'Send' to share it with us.

3. You can try creating a new macOS virtual machine on a Mac with an Apple M series chip as per [KB 125561](#) to make sure the existing one is not corrupted.