

## Changing external database settings (migrating database)

- Awingu 5.3.2
- Awingu 5.3.1
- Parallels Secure Workspace 5.4.0
- Parallels Secure Workspace 5.4.2
- Parallels Secure Workspace 5.4.4
- Parallels Secure Workspace 5.5.1
- Parallels Secure Workspace 5.6.0

## Resolution

It is not possible to alter this directly in the GUI.

Mind that it is only possible to migrate to the same type of SQL database server.

For example, migrating from Microsoft SQL to PostgreSQL is unsupported.

It's also not possible with the below procedure to change from an internal database to an external database.

Go through this procedure:

1. In case of a multi-node environment: remove all nodes except one, which has a front-end role, back-end role and only in case Parallels Secure Workspace uses an internal database: the database role.
2. Create an environment backup through **System Settings** and download it from the appliance using SFTP.
3. Power off the remaining single node.
4. Download the exact same version of Parallels Secure Workspace: [Download Parallels Secure Workspace appliance](#) .
5. Go through the installation wizard and upload the environment backup. During the next steps, it's possible to adjust settings such as IP addresses, hostnames, credentials, ... . They will be prefilled, but can be altered.
6. In case of a multi-node environment: don't forget to add the extra nodes again.