

Log into an ARM Windows 11 virtual machine using FIDO protocol

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

This article describes the issue when upon trying to log into an Azure domain joined ARM Windows 11 virtual machine with a YubiKey token, you might not get a FIDO2 token prompt.

Resolution

To resolve your issue, follow the instructions below:

1. Start your ARM Windows 11 virtual machine.
2. Press **Command + R** to open the 'Run' dialog box. Type in **CMD** and press CTRL + SHIFT + ENTER then (this shortcut will allow you to open **CMD as administrator**).

3. Execute the following command below:

```
REG ADD "HKLM\SOFTWARE\policies\Microsoft\FIDO" /v EnableFIDODeviceLogon /t  
REG_DWORD /d 1 /f
```

4. Open **Registry Editor**: in the search box on the taskbar, type in **regedit**, then select **Registry Editor** (Desktop app) from the results.

5. Then follow the path as instructed below:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows  
NT\CurrentVersion>PasswordLess\Device
```

6. Find the **DevicePasswordLessBuildVersion** file and open it.
7. Change the **Value data** from 2 to 0 and click **OK**.
8. Start your virtual machine and try to log in again.