

<u>License: The current version is not covered by the Maintenance & Support of this license</u>

• Parallels Secure Workspace

Symptoms

When trying to import a license file in Parallels Secure Workspace, a message is shown:

{"license": ["The current version is not covered by the Maintenance & Support of this license"]}

Cause

There is an issue with the terms defined in the license file.

Resolution

Make sure the proper terms are included in the license file.

- End customers: please reach out to the reseller / partner.
- Partners: please reach out to the sales team.

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