

Reverse proxied web application - timeout

• Parallels Secure Workspace

Resolution

When (only) using a reverse-proxied web application and while not keeping the Workspace open in the background, the user will stay signed in by default between 10 and up to 15 minutes after their last activity.

In a scenario where only the reverse-proxied web application is opened; Parallels Secure Workspace has no way to know at which point the user should be logged out, as there may be subsequent network requests to render all sorts of content or because the user navigates in the web application.

To avoid this behavior, keep the Workspace open in the background.

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