

Can't login as the management user (local admin) because of SSO/Pre-Authentication Redirection

• Parallels Secure Workspace

Symptoms

After enabling SAML or OpenID Pre-Authentication/SSO, it's not possible to log in with the management user because of the automatic redirection to the Identity Provider (IdP).

Resolution

To log in with the management user account, navigate to https://cip.or_FQDN_of_the_appliance/login?noPreAuth

Important: noPreAuth is case-sensitive.

You will be able to log in directly, but only with the management user.

More info: Reset password of built-in management user (local admin) .

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