



Failed to persist IP address

- Parallels Secure Workspace

Symptoms

The appliance does not boot anymore.

During the reboot, this error can be observed:

[08001] [unixODBC] [FreeTDS] [SQL Server] Unable to connect to data source (0) (SQLDriverConnect)

It's followed by a dialog:

Failed to persist IP address to the database. Unless the IP address of this appliance changed recently, this is not an issue. Press OK to continue.

Cause

- Unable to connect to the external SQL database. Validate connectivity.
- In rare cases: the disk got stuck in a read-only mode.

Resolution

- Fix the connectivity issue; make sure the appliance is able to connect to the external SQL database.
- If SQL connectivity is ruled out, try this procedure: Appliance does not successfully boot, an error is shown on the VM console